

TRS' purpose is to provide efficiently communication between hearing and Deaf community. Currently, TRS only require RID certified interpreter, this ensure we, Deaf community, received a good, and qualified interpreter to ensure our clarity of communication to hearing community. I would willing to wait to able to get qualified interpreter, when I place a call via TRS. So, please waiver the requirement of 10 seconds of answering call. Otherwise, TRS would be forced to hired any of interpreter, even if they're not National Certified interpreter.